

As your local community pharmacy, we can offer a wide range of services and facilities for you and your family.

Dispensing

We dispense NHS prescriptions and will give advice on how to get the most benefit from your medicines. We keep a comprehensive stock of medicines and use a fast and an efficient wholesaler service to enable us to fill all prescriptions promptly.

Repeat Dispensing

We can dispense NHS repeat dispensing prescriptions issued by your doctor. Save time. We can order your prescription, collect it from your GP and even deliver it. Ask us for more information about this service.

Medicine Containers

All medicines are dispensed in child resistant containers unless you request us not to. Please remember: **keep all medicines out of reach and sight of children.**

Our pharmacist can advise you on safe storage of medicines.

Unwanted Medicines

Please return all unwanted medicines to the pharmacy where we will dispose of them safely.

Medicines Use Reviews

You can make an appointment with our pharmacist to discuss how you are getting on with your regular medicines. It will allow you to learn more about your medicines and ask any questions you may have, and if you are having difficulties taking your medicines our pharmacist may be able to assist. Ask for more details on this service.

Patient Medication Records

Our computer allows us to keep records of all your prescriptions dispensed by us. This helps us check for possible problems, such as reactions between medicines and will help us deal with any queries you may have.

We comply with the Data Protection Act and the NHS code of practice on confidentiality.

Other Services we provide:

Repeat Prescription Collection Service

We offer a repeat prescription collection service from selected local surgeries. Please ask for details.

Lipotrim Weight Loss Service

Average weight loss of a stone a month. Professionally supervised program.

Care at the Chemist

Minor Ailment Scheme.

Fag End Stop Smoking Service

Stopping smoking has been shown to be easier if you enrol on a program such as ours. It is a one to one program.

Holiday Healthcare

Blood Pressure Monitoring

Emergency Hormonal Contraception

Homoeopathic medicines

Health Advice and Self-care

Flu Vaccination Service

Travel Vaccination Service

Emergency Supplies

If you need one of your regular medicines in an emergency when you are unable to contact your doctor, we may be able to help.

We must stress that this can only be done in genuine emergencies and it may incur a charge.

If you would like any more information about any of the services mentioned, please ask a member of staff or telephone the number on the front of this leaflet.

Comments, Suggestions, Complaints and Compliments

Our aim is to give the highest possible standard of service. We would like you to tell us what you think about the service we provide at this pharmacy.

If you have any comments, suggestions or complaints, please speak to a member of staff, or you can speak directly to the owner Mr. J. S. Kang. You can also contact him by telephone/post or email. The details are printed on this leaflet.

We welcome any general comments about the services we provide and any suggestions of ways in which we can improve our services to you.

Disabled Customers

Hearing Loop.
Large type medicine labels.
Medicine Charts
Pill Boxes

Our staff works hard to provide you with the best possible service. Please treat them with the courtesy and respect they deserve. We reserve the right to refuse to provide services to individuals who act in a violent, threatening or aggressive manner.

When we are closed...

When this pharmacy is closed, health advice and information, including details of other local health services, is available around the clock from NHS direct. You can use:

- ∞ NHS Direct online at www.nhsdirect.nhs.uk
- ∞ NHS Direct Interactive on digital satellite TV
- ∞ The NHS Direct telephone service. Call 0845 4647.

Udani Chemist

22-24 Queens Drive
Liverpool
L15 7NE
Telephone 0151 722 1944
lipotrim@gmail.com
www.udanichemist.co.uk

OPENING HOURS

Monday	9am – 7pm
Tuesday	9am – 7pm
Wednesday	9am – 6.45pm
Thursday	9am – 6.45pm
Friday	9am – 6.45pm
Saturday	9am – 1pm

Your Pharmacist:
J. S. Kang MRPharmS

Head office
Lallian Pharmacy Ltd
52 Penny Lane
Liverpool
L18 1DG
Company Reg: 4840826

Providing NHS Services

